



GLOBAL SOFTWARE, INC. CASE STUDY

## Pre-Paid Legal Services

### Introduction

This case study of Pre-Paid Legal Services is based on a February 2018 survey of Global Software, Inc. customers by TechValidate, a 3rd-party research service.

“

With Spreadsheet Server, manual input was totally eliminated and unlimited reporting ability was implemented. The tool gave accounting power to report all types of information to department managers.”

### Challenges

Addressed the following reporting challenges after implementing Spreadsheet Server address for their organization:

- Accessing applicable data
- Rekeying data from the ERP system into spreadsheets
- Manual, multi-step reporting processes
- Creating reports in a timely manner
- A lack of data accuracy and/or validity

### Use Case

- Evaluated the following reporting tools before selecting Spreadsheet Server:
  - Other Excel-based reporting software
- Is using JD Edwards World.
- Uses Spreadsheet Server QueryDesigner functionality for the following types of reports beyond Financials/GL:
  - Procurement
  - Fixed Assets

### Results

- Freed up to 25% of their organization's IT support now that they have Spreadsheet Server to create reports.
- Trimmed more than 60% from their previous reporting process after using Spreadsheet Server.

#### Company Profile

Company:  
**Pre-Paid Legal Services**

Company Size:  
**Medium Enterprise**

Industry:  
**Insurance**

ERP:  
**JD Edwards**

#### About Global Software, Inc.

Global Software, Inc. is the leading provider of Microsoft Excel-based automation & reporting solutions to enhance the world's foremost Business Intelligence (BI), Enterprise Resource Planning (ERP) including: SAP®, Oracle®, Microsoft®, Infor®, Viewpoint® and other operational platforms. Global's tools enable spreadsheet users to gain live access to ERP data within Excel for secure financial and operational reporting, budgeting, automated report delivery.

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Research by TechValidate