



GLOBAL SOFTWARE, INC. CASE STUDY

Waitsfield and Champlain Valley Telecom

Introduction

This case study of Waitsfield and Champlain Valley Telecom is based on a January 2018 survey of Global Software, Inc. customers by TechValidate, a 3rd-party research service.



“Using Spreadsheet Server, I’ve been able to automate numerous federal reporting into a 5 minute process instead of almost 8 hours. We also have reports automatically send at the beginning of each month, making the information more timely for others to receive it. These reports can be sent as a Spreadsheet Server document, a PDF, or an Excel document with no Spreadsheet Server formulas.

Simple reports, such as Trial Balances, set up a certain way can be run in minutes. Financial statements look professional instead of a canned report from JDE.”

Challenges

- Addressed the following reporting challenges after implementing Spreadsheet Server address for their organization:
 - Manual, multi-step reporting processes
 - A lack of access to real-time information
 - Creating reports in a timely manner
 - A lack of data accuracy and/or validity

Use Case

- Evaluated the following reporting tools before selecting Spreadsheet Server:
 - A BI solution
 - A reporting tool packaged with ERP
- Is using JD Edwards EnterpriseOne.
- Uses Spreadsheet Server QueryDesigner functionality for Financials/GL.

Results

- Freed up to 25% of their organization’s IT support now that they have Spreadsheet Server to create reports.
- Trimmed more than 60% from their previous reporting process after using Spreadsheet Server.

Company Profile

Company:
Waitsfield and Champlain Valley Telecom

Company Size:
Small Business

Industry:
Telecommunications Services

ERP:
JD Edwards

About Global Software, Inc.

Global Software, Inc. is the leading provider of Microsoft Excel-based automation & reporting solutions to enhance the world’s foremost Business Intelligence (BI), Enterprise Resource Planning (ERP) including: SAP®, Oracle®, Microsoft®, Infor®, Viewpoint® and other operational platforms. Global’s tools enable spreadsheet users to gain live access to ERP data within Excel for secure financial and operational reporting, budgeting, automated report delivery.

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Source: Lisa Liberty, Controller, Waitsfield and Champlain Valley Telecom

Research by TechValidate

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