



GLOBAL SOFTWARE, INC. CASE STUDY

University of Tennessee Medical Center

Introduction

This case study of University of Tennessee Medical Center is based on a January 2018 survey of Global Software, Inc. customers by TechValidate, a 3rd-party research service.

“Spreadsheet Server has been a tremendous asset for our organization, freeing up much time that would have otherwise been tied up in manual, cumbersome data entry. It has improved our efficiency and accuracy in much of our financial reporting.”

Challenges

Addressed the following reporting challenges after implementing Spreadsheet Server:

- Accessing applicable data
- Rekeying data from the ERP system into spreadsheets
- Manual, multi-step reporting processes
- Creating reports in a timely manner
- A lack of data accuracy and/or validity
- Combining/consolidating GL and non-GL data from core systems and other database sources

Evaluated a reporting tool packaged with ERP before selecting Spreadsheet Server.

Use Case

- Uses Spreadsheet Server QueryDesigner’s functionality for Financials/GL.

Results

- Freed up more than 25% of their organization’s IT support now that they have Spreadsheet Server to create reports.
- Trimmed more than 30% from their previous reporting process after using Spreadsheet Server.

Company Profile

Company:
University of Tennessee Medical Center

Company Size:
Medium Enterprise

Industry:
Health Care

ERP:
Oracle

About Global Software, Inc.

Global Software, Inc. is the leading provider of Microsoft Excel-based automation & reporting solutions to enhance the world’s foremost Business Intelligence (BI), Enterprise Resource Planning (ERP) including: SAP®, Oracle®, Microsoft®, Infor®, Viewpoint® and other operational platforms. Global’s tools enable spreadsheet users to gain live access to ERP data within Excel for secure financial and operational reporting, budgeting, automated report delivery.

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Source: Brian Inman, Accounting Director, University of Tennessee Medical Center

Research by TechValidate

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