



GLOBAL SOFTWARE, INC. CASE STUDY

Fairmont Hotels & Resorts

Introduction

This case study of Fairmont Hotels & Resorts is based on a September 2016 survey of Global Software, Inc. customers by TechValidate, a 3rd-party research service.



“We have been using Global Software for 7 years and it is working great in over 35 countries around the world.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Global Software, Inc.'s Spreadsheet Analyst:

- Reliance on Excel which is prone to errors. Their software prevents those errors.

Use Case

- Evaluated the following reporting tool before choosing Spreadsheet Analyst:
 - A Business Intelligence (BI) solution
- Supplemental reporting tool used with Global Software Inc.'s Spreadsheet Analyst:
 - ERP packaged reporting tool
- Selected Spreadsheet Analyst over the competition because of the following:
 - Flexibility to connect to multiple systems and outside General Ledger

Results

- Reporting processes streamlined with Spreadsheet Analyst:
 - Budgeting / forecasting processes

Company Profile

Company:
Fairmont Hotels & Resorts

Company Size:
Large Enterprise

Industry:
Hospitality

ERP Platform:
Sage

About Global Software, Inc.

Global Software, Inc. is the leading provider of Microsoft Excel-based automation & reporting solutions to enhance the world's foremost Business Intelligence (BI), Enterprise Resource Planning (ERP) including: SAP®, Oracle®, Microsoft®, Infor®, Viewpoint® and other operational platforms. Global's tools enable spreadsheet users to gain live access to ERP data within Excel for secure financial and operational reporting, budgeting, automated report delivery.

Learn More:

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Research by TechValidate