Knape & Vogt

Introduction

This case study of Knape & Vogt is based on an August 2017 survey of Global Software, Inc. customers by TechValidate, a 3rd-party research service.

> "Spreadsheet Server looks directly at the transactions and we no longer wait up to 24 hours for data to be turned around into other reporting systems or batch processes. It's real-time and issues can be identified and corrected within minutes, not days."

Challenges

Spreadsheet Server addressed the following reporting challenges:

- Accessing applicable data
- A lack of access to real-time information
- Manual, multi-step reporting processes
- A heavy reliance on IT to create or edit reports
- Creating reports in a timely manner
- Data accuracy and/or validity

Use Case

Purchased Spreadsheet Server over:

- Hubble

Uses Spreadsheet Server QueryDesigner for the following additional reporting:

- Sales
- Cost management

Uses the following supplemental reporting tool with Spreadsheet Server:

- Custom web-based solution

Results

The surveyed company achieved the following results with Global Software, Inc.:

- Up to 25% of IT support freed up since using Spreadsheet Server to create reports.
- Up to 30% of their reporting process timing freed up after using Spreadsheet Server.

Company Profile

Company:
Knape & Vogt

Company Size:
Medium Enterprise

Industry:
Consumer Products

ERP Platform:
Oracle

About Global Software, Inc.

Global Software, Inc. is the leading provider of Microsoft Excel-based automation & reporting solutions to enhance the world's foremost Business Intelligence (BI), Enterprise Resource Planning (ERP) including: SAP®, Oracle®, Microsoft® ,Infor®, Viewpoint® and other operational platforms. Global's tools enable spreadsheet users to gain live access to ERP data within Excel for secure financial and operational reporting, budgeting, automated report delivery.

Learn More:

 Global Software, Inc.

Source: Timothy DenBesten, IT Manager, Knape & Vogt