



GLOBAL SOFTWARE, INC. CASE STUDY

Raleigh Durham Airport Authority

Introduction

This case study of Raleigh Durham Airport Authority is based on a September 2016 survey of Global Software, Inc. customers by TechValidate, a 3rd-party research service.



“Spreadsheet Server reduced the amount of time it took to produce reports freeing time for other tasks.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Global Software, Inc.'s Spreadsheet Server:

- Rekeying data from the ERP system into spreadsheets
- Manual, multi-step reporting processes
- Creating reports in a timely manner
- Combining/consolidating General Ledger (GL) and non-GL data from multiple ERP & relational database sources

Use Case

- Evaluated the following reporting tools before choosing Spreadsheet Server:
 - A Business Intelligence (BI) solution
 - A reporting tool packaged with ERP
 - Excel4Apps
- Supplemental reporting tools used with Global Software Spreadsheet Server:
 - An ERP packaged reporting tool
- Selected Spreadsheet Server over the competition because of the following:
 - Flexibility to connect to multiple systems and outside General Ledger
- Uses Spreadsheet Server for Financial / General Ledger reporting and the following modules:
 - Job Costing
 - Procurement

Results

The surveyed company achieved the following results with Global Software, Inc.'s Spreadsheet Server:

- Faster, streamlined report creation
- Empowering users to create their own reports with less dependence on IT
- Reporting processes streamlined with Spreadsheet Server:
 - Data extraction from an ERP or relational database
 - Month-end close and management/board reporting packages
 - Reporting outside the general ledger, inventory, manufacturing, sales, purchasing, projects, etc.
- Actions or business insights gained using Spreadsheet Server:
 - Centralized reporting practices

Company Profile

Company:
Raleigh Durham Airport Authority

Company Size:
Medium Enterprise

Industry:
Transportation Services

ERP Platform:
Oracle

About Global Software, Inc.

Global Software, Inc. is the leading provider of Microsoft Excel-based automation & reporting solutions to enhance the world's foremost Business Intelligence (BI), Enterprise Resource Planning (ERP) including: SAP®, Oracle®, Microsoft®, Infor®, Viewpoint® and other operational platforms. Global's tools enable spreadsheet users to gain live access to ERP data within Excel for secure financial and operational reporting, budgeting, automated report delivery.

Learn More:

[Global Software, Inc.](#)

Source: Steve Golden, Financial Analyst, Raleigh Durham Airport Authority

Research by TechValidate

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